PROJECT INFORMATION

Project Title: PM Procedures for Automatic Swinging Doors-AUTO DOORS
Project Description: This course is to instruct how to do Planned Maintenances of automatic swinging doors for AUTO DOORS field technicians within North American. The course contains AI voice overs for easier accessibility on mobile devices, as well as triggers and functions so that each slide has to finish before the "next" button is shown and activated so that the user cannot bypass information. JavaScript is used to pull the user's first name from the LMS (Learning Management System), and enters it into the course to make it more personal for each user. The course's final test of 10 questions pulls from a question bank of 12 questions, which randomly pulls the questions used so that no two attempts are exactly the same. The player for the course contains downloadable resources, a full-screen icon for easier viewing on the user's device, and a way to control the course's voice over volume.

ROLES & RESPONSIBILITIES

eLearning Designer/Development: Carlos J. Guerra
Project Stakeholder(s):   AUTO DOORS
Subject Matter Expert(s):   Dave Timmerman, Scott Kalman

PROJECT DELIVERABLES

eLearning Target Audience: North American AUTO DOORS Field Technicians
Learning Objectives: Define and perform a Planned Maintenance Procedure for automatic swinging doors.
Description of Deliverables: Uploading the eLearning course to the company's LMS

IMPLEMENTATION & MEASUREMENT

Project Risks / Constraints: Scheduling constraints with the subject matter experts. Field technicians not having an adequate device to access the LMS and take the course.

Measurement(s) of Success: More repairs and parts sold to automatic swinging doors customers due to more complete maintenance procedures done by the field technicians.

Implementation: `After an advertisement is published on the AUTO DOORS news site, a text and an email is to be sent to all of the North American Field technicians and their managers. After each swinging door maintenance is completed, each technician will verify that they have taken this course.